



Conflict Management & Resolution



GENERAL COURSE INFORMATION:

This course is aimed to help groups or individuals working with people who present challenging behaviour.

Course Content:

- ◆ Introducing the notion of interpersonal conflict;
- ◆ The Conflict Cycle
- ◆ Active Listening
- ◆ Body Language
- ◆ Resolution techniques.

This course can be held at the Cavan Centre or Dublin based and is run over a 2 day period.

Please call Celine on 049 8544436 or email: info@cavancentre.ie